



# Digital Business Banking



SBP FX Digitization



**FX Case Submission  
Screen Flow: Customer**

# FX Case Screen Flow: Customer

Client's authorized user logs in using unique credentials

English | Pakistan

**UBL**  
where you come first

**Welcome to United Bank Limited**  
Please enter your credentials

MilleniumMediaUser

.....

For added security, please use our On-screen keyboard.

[Forgotten Password](#)

**Login**

UBL Collaboration Environment

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Digital

# FX Case Screen Flow

Client user selects FX Cases and selects relevant Type and Purpose

Accounts Payments Transfers Online Services Requests Bulk Import CCC Issuance COC Payments FX Cases

## FX Cases

Case Status New Cases Drafts

Type

Commercial Remittances

Purpose

Freight Charges

Cancel Next

# FX Case Screen Flow

Client user uploads relevant Documentation and checkmarks electronic signature

## Case Documents

Documents marked \* are mandatory  
Document names should be of naming conventions: <Document Name>.pdf e.g. for Cover Letter, name should be Cover Letter.pdf  
Only pdf extensions are allowed

**Customer Request Letter, indicating purpose of remittance, particulars of the beneficiary and beneficiary bank\***

Upload Document

**Form M\***

Upload Document

**Chartered Accountant Certificate\***

Upload Document

**Appendix V47\***

Upload Document

**Any Other Documents\***

You can add other documents relevant to your FX case, such as the Debit Authority Letter

Upload Document

Responsibility for authenticity of electronic document and information submitted lies with our company. This confirmation may be considered an electronic signature and acknowledgment under the relevant laws.

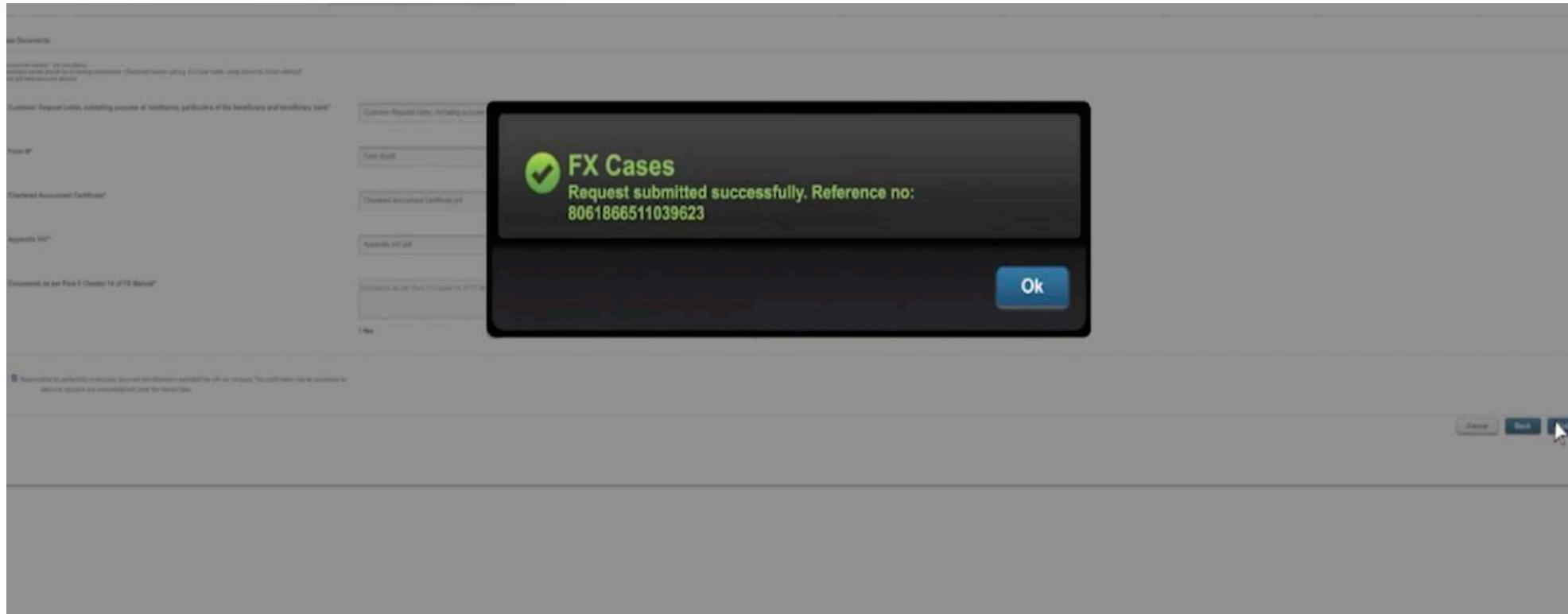
Cancel

Save

Submit

# FX Case Screen Flow

Client receives a Case Reference Number upon submission



# FX Case Screen Flow

Case Status can be tracked within FX Cases, which is updated once Bank Staff performs an action on specific case

Accounts Payments Transfers Online Services Requests Bulk Import CCC Issuance COC Payments FX Cases

### FX Cases

Case Status New Cases Drafts

Case Type: Commercial Remittances Purpose: Please Select

Case Status: Please Select

Clear Submit

UBL Case File No	Approval Ref No	Case Type	SBP Case Ref No	Status	Submitted On	Decision Date	
6978269412819138		Commercial Remittances	New	New	06/10/20 05:24:52 PM		

Page 1 of 1 5 View 1 - 1 of 1




# **FX Case Visibility For Customer**



# FX Case Screen Flow: Customer View

Case List with updated Statuses is available once Bank staff has initiated processing

where you come firstHello, **Lucky Maker**Last Login on 29/09/2020 12:02:40 PMYou have PKR 2,770.00You owe PKR 0.00265 MessagesTasksHelpLogout

[Accounts](#) [Payments](#) [Transfers](#) [Requests](#) [CCC Issuance](#) [COC Payments](#) [FX Cases](#)

### FX Cases

Case Status New Cases

**Case Type**  
Commercial Remittances

**Purpose**  
Freight Charges

**Case Status**  
Please Select

Clear Submit

Reference Number	Case Type	SBP Case Ref No	Status	Submitted On	Decision Date
5725903373437505	Commercial Remittances	New	New	29/09/20 12:15:44 PM	
8868270443089256	Commercial Remittances	New	Approved by UBL	28/09/20 04:38:49 PM	28/09/20 04:44:56 PM
2431660732117650	Commercial Remittances	2431660732117000	Submitted to SBP	28/09/20 02:37:14 PM	28/09/20 02:38:33 PM
8589317149986036	Commercial Remittances	New	New	28/09/20 01:20:24 PM	
0922753282708647	Commercial Remittances	New	New	28/09/20 12:50:10 PM	

# FX Case Visibility: Customer View

## Post Processing view for customer

**UBL** | Hello, Lucky Maker | Last Login on 29/09/2020 12:07:14 PM | You have PKR2,779 | You own 0

Accounts | Payments | Transfers | Requests | CCC Issuance | COC Payments | FX Cases

### FX Cases

Case Status | New Cases

Reference Number	5725903373457505	Case Type	Commercial Remittances
Purpose	Freight Charges	Status	In Process
SBP Case Ref No.	New	Submitted On	29/09/20 12:10:44 PM

#### Case Form

Applicants Name*	LUCKY CEMENT LIMITED
NTN*	00096076
Address*	6-A Muhammad Ali Housing Society A Aziz Hashim Tabba Street, Karachi-75300, Pakistan
Email ID*	info@luck-cement.com
Currency*	GBP
Beneficiary Name*	London Court of International Arbitration (LCIA)
Amount*	10000
Beneficiary Address*	70 Fleet Street, London EC4Y 1EU
Country*	PAKISTAN

#### Case Documents

Customer Request Letter, indicating purpose of remittance, particulars of the beneficiary and beneficiary bank*	<a href="#">Download File</a>
Form M*	<a href="#">Download File</a>
Chartered Accountant Certificate*	<a href="#">Download File</a>
Appendix V47*	<a href="#">Download File</a>
Documents as per Para 5 Chapter 14 of FE Manual.pdf*	<a href="#">Download File</a>

#### Comments

UBL  
29/09/20 12:18:31 PM  
Processing

# Thank You

For Queries:

Email Address: [FX.helpdesk@ubl.com.pk](mailto:FX.helpdesk@ubl.com.pk)

Landline Number: **021990332156**